

MILL-MAX MFG. CORP.



190 PINE HOLLOW ROAD
PO BOX 300
OYSTER BAY, NY 11771-0300
PHONE: (516) 922-6000 FAX: (516) 922-9253
WWW.MILL-MAX.COM

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To Mill-Max Customers, Distributors and Sales Reps,

As recent “shelter from home” orders have been implemented in various states due to the spread of COVID-19, we want to confirm that Mill-Max Mfg. Corp. is considered an essential business as we manufacture products used exclusively for defense, medical devices, telecommunications, and public safety. As such, we will remain open with a limited workforce for business during our normal business hours.

Our concern continues to be the health and welfare of our employees, as well as continuing to provide the essential products that we manufacture for our Customers. Below are some steps we are taking:

- We have prohibited any visitors to our facility, besides those absolutely necessary to conduct business operations.
- All company business travel has ceased, including events and trade shows.
- We have instituted additional cleaning and sanitizing procedures in our offices and manufacturing facility.
- To decrease the number of employees in our facility, we have taken steps to limit our workforce, and are enabling any person who can work from home, to do so.

Mill-Max maintains a strong inventory position on raw materials and standard products, and we do not expect any significant delays beyond our standard lead times for those products considered essential. Those products that are non-essential and are not in stock may be subject to longer lead times. Please advise us if what we are supplying is considered essential.

For our Customers, should you need to contact us, the preferred method is via email. For sales related questions or to place orders please email sales@mill-max.com. For technical assistance, or QA concerns, please email techsupport@mill-max.com.

For our Distributors, please use our extranet system to check pricing, delivery and order status as much as possible.

As this situation continues to change, we will abide by the guidelines and requirements of the appropriate public health bodies. We will keep our staff safe while meeting our Customer needs to the best of our ability and will contact our Customers and Distributors if we perceive any change or interruption to their orders.

Thank you for your continued support and trust.